

# Consumer Credit in Russia

November 2021

**Table of Contents** 

# Consumer Credit in Russia - Category analysis

#### **KEY DATA FINDINGS**

#### 2021 DEVELOPMENTS

Uncertainty over COVID-19 limits loan demand and increases defaults

Despite governmental support, auto lending and educational lending will experience the weakest performance within consumer credit.

Banks tightening policies and switching from quantity to quality

## PROSPECTS AND OPPORTUNITIES

Government and Central Bank of Russia support will be vital to aid the country in its post-COVID-19 recovery

Leading lenders look to attract customers with enticing offers and improved experience

Further move to digital space seems inevitable

#### **CATEGORY DATA**

- Table 1 Consumer Credit: Outstanding Balance by Category: Value 2016-2021
- Table 2 Consumer Credit: Outstanding Balance by Category: % Value Growth 2016-2021
- Table 3 Consumer Credit: Gross Lending by Category: Value 2016-2021
- Table 4 Consumer Credit: Gross Lending by Category: % Value Growth 2016-2021
- Table 5 Forecast Consumer Credit: Outstanding Balance by Category: Value 2021-2026
- Table 6 Forecast Consumer Credit: Outstanding Balance by Category: % Value Growth 2021-2026
- Table 7 Forecast Consumer Credit: Gross Lending by Category: Value 2021-2026
- Table 8 Forecast Consumer Credit: Gross Lending by Category: % Value Growth 2021-2026

## Consumer Lending in Russia - Industry Overview

#### **EXECUTIVE SUMMARY**

Consumer lending in 2021: The big picture

2021 key trends

Mortgages/housing driven by preferential loan programme and relatively low interest rates

Online channel continues to grow as players invest in their own digital development to provide a more attractive offer to consumers

What next for consumer lending?

# MARKET DATA

- Table 9 Consumer Lending: Outstanding Balance by Category: Value 2016-2021
- Table 10 Consumer Lending: Outstanding Balance by Category: % Value Growth 2016-2021
- Table 11 Consumer Lending: Gross Lending by Category: Value 2016-2021
- Table 12 Consumer Lending: Gross Lending by Category: % Value Growth 2016-2021
- Table 13 Consumer Lending: Non-performing vs Other Loans Outstanding Balance: % Value 2016-2021
- Table 14 Mortgages/Housing: Non-performing vs Other Loans Outstanding Balance: % Value 2016-2021
- Table 15 Consumer Credit: Non-performing vs Other Loans Outstanding Balance: % Value 2016-2021
- Table 16 Card Lending: Non-performing vs Other Loans Outstanding Balance: % Value 2016-2021
- Table 17 Forecast Consumer Lending: Outstanding Balance by Category: Value 2021-2026
- Table 18 Forecast Consumer Lending: Outstanding Balance by Category: % Value Growth 2021-2026
- Table 19 Forecast Consumer Lending: Gross Lending by Category: Value 2021-2026
- Table 20 Forecast Consumer Lending: Gross Lending by Category: % Value Growth 2021-2026

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#### SOURCES

Summary 1 - Research Sources

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