

Financial Cards and Payments in the United Arab Emirates

November 2024

Financial Cards and Payments in the United Arab Emirates - Industry Overview

EXECUTIVE SUMMARY

Financial cards and payments in 2024: The big picture

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The Central Bank launches instant payments platform Aani

Competitive landscape

What next for financial cards and payments?

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DISCLAIMER

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Charge Cards in the United Arab Emirates - Category analysis

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Charge cards remains a niche category in the United Arab Emirates

Charge cards faces greater competition from credit card rewards

Commercial charge cards dominate category, but are not immune to challenges

PROSPECTS AND OPPORTUNITIES

Charge card providers need to review product positioning for sustainable growth Commercial charge cards offers some prospects in a high interest rate market Personalisation and greater brand partnership can revive category

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Credit Cards in the United Arab Emirates - Category analysis

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Stable economic growth drives consumption and population, favouring positive performance of credit cards Credit cards is saturated in the United Arab Emirates

New credit cards and co-branded products continue to emerge in a competitive environment

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Increased cost of living to support demand for cashback and reward schemes

Consolidation platforms and embedded financial solutions to emerge Rise of loyalty products and new partnership opportunities for banks

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Expansion of population base drives up new account openings and debit growth

New domestic card network, Jaywan, launched to replace all debit cards in local market

Digital bank Wio Bank gains popularity and experiences rapid adoption

PROSPECTS AND OPPORTUNITIES

New debit card products likely over the forecast period

Banking the unbanked – a significant proportion of the population remains untapped

Domestic card network to strengthen financial control over growing payments market

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Pre-Paid Cards in the United Arab Emirates - Category analysis

KEY DATA FINDINGS

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New pre-paid card offerings to launch in the United Arab Emirates

Pre-paid function becomes attractive for developing future payment users

Crypto-linked pre-paid cards on the horizon as cryptocurrency users seek POS utilisation

PROSPECTS AND OPPORTUNITIES

Digitalisation to transform pre-paid cards in public services

Loyalty platforms and strategies to drive new pre-paid card spend with cash back to wallet schemes

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