

Direct Selling in Bulgaria

February 2025

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Direct Selling in Bulgaria - Category analysis

KEY DATA FINDINGS

2024 DEVELOPMENTS

Direct selling experiences decline as e-commerce continues to take market share

Avon and Oriflame remain leaders but adapt to digital transformation

International players dominate, benefiting from strong networks and financial stability

PROSPECTS AND OPPORTUNITIES

Direct selling set to continue its decline amid competition from e-commerce
Digital marketing and social commerce offer new opportunities for direct sellers
Health, wellness, and hygiene categories expected to see growth

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Retail in Bulgaria - Industry Overview

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E-commerce growth stabilises as omnichannel retailing becomes essential

Retailers invest in digitalisation and in-store innovation

What next for retail?

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Informal retail

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