

Appliances and Electronics Specialists in Indonesia

March 2025

Appliances and Electronics Specialists in Indonesia - Category analysis

KEY DATA FINDINGS

2024 DEVELOPMENTS

Another year of growth, with value sales from smartphones the biggest contributor

Outstanding performance by Erajaya Swasembada Tbk PT

Massive cut price promotions in response to weakening consumer purchasing power

PROSPECTS AND OPPORTUNITIES

Smartphones to remain key, while retailers focus on outlet expansion

Appliances and electronics specialists to benefit from sticky consumer habits

Feature innovations to encourage consumers to upgrade their electronic products, while shopping festivals and roadshows to boost value sales

CHANNEL DATA

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Retail in Indonesia - Industry Overview

EXECUTIVE SUMMARY

Retail in 2024: Resilient growth amidst a challenging operating environment

Outlet numbers stagnate in Indonesian retail

Different strategies offered by grocery retailers and non-grocery retailers

What next for retail?

OPERATING ENVIRONMENT

Informal retail

Opening hours for physical retail

Summary 1 - Standard Opening Hours by Channel Type 2024

Seasonality

Eid al-Fitr/Lebaran

School holidays

Harbolnas (national online shopping day)

Christmas

MARKET DATA

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