

Retail in India

April 2025

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Retail in India

EXECUTIVE SUMMARY

Retail in 2024: The big picture

Price, and level of involvement in the buying process are leading parameters when choosing a retail channel Evolving consumer preferences make an omnichannel presence imperative to drive strong demand What next for retail?

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Convenience Retailers in India

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Small Local Grocers in India

KEY DATA FINDINGS

2024 DEVELOPMENTS

Small local grocers dominates grocery retailing, driven by its wide reach, and continues to grow Small local grocers faces dual competition, from modern grocery retailers, and quick-commerce players Increasing price competition and high food inflation lead more consumers to switch channels

PROSPECTS AND OPPORTUNITIES

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Grocery e-commerce drives growth, on the back of the rising penetration of quick-commerce

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PROSPECTS AND OPPORTUNITIES

Retail e-commerce offers strong growth opportunities, driven by convenience, a wide product assortment, and better financing options Competitive landscape set to intensify, with the entry of new brands, and government-backed ONDC platform Promotional shopping festivals will remain a focus area to drive continued growth

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