

Charge Cards in the United Kingdom

November 2024

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KEY DATA FINDINGS

2024 DEVELOPMENTS

As economy stabilises and consumers increasingly turn to other payment options, charge card usage resumes declining trend Preference for UK businesses to use electronic payments compounds losses for commercial charge cards

Charge card competition is concentrated among a small number of players

PROSPECTS AND OPPORTUNITIES

Despite higher demand for credit, personal charge cards will fall behind more appealing options

Commercial charge cards set to continue declining as businesses favour credit cards and electronic payments

Competitive landscape likely to change over forecast period as participants move towards more profitable segments

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PROSPECTS AND OPPORTUNITIES

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Micropayments boost growth of personal debit card transactions

Traditional banks retain leadership of debit cards despite remarkable rise of neobanks

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Growth of closed loop pre-paid cards continues to be fuelled by popularity of merchant issued gift cards

Open loop pre-paid cards contributes to younger consumers' growing financial literacy

PROSPECTS AND OPPORTUNITIES

Financial inclusion, protection against fraud and gift cards' popularity to help drive positive performance of pre-paid cards over forecast period Future growth of open loop pre-paid travel cards will depend on developing capabilities of debit and credit cards for use abroad

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Store Cards in the United Kingdom - Category analysis

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Major retailers increasingly adopt co-branded credit cards and BNPL partnerships

Merchant issued gift cards more popular option than store cards

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