

Consumer Values and Behaviour in Vietnam

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CONSUMER VALUES AND BEHAVIOURS IN VIETNAM

Scope

HIGHLIGHTS

Consumer values and behaviour in Vietnam

PERSONAL TRAITS AND VALUES

Vietnamese like to ensure health and safety measures are in place before they go out Gen X believe society embraces and validates their sense of self Consumers in Vietnam conduct thorough research on the goods and services they use Younger generations enjoy interacting with brands in an active manner Consumers in Vietnam anticipate that their level of happiness will increase in the future Millennials say it is likely that they will experience an increase in financial well-being

HOME LIFE

While at home, consumers in Vietnam exercise Safe location - the most desired home feature

COOKING AND EATING HABITS

Consumers prefer to cook or bake dishes for themselves Vietnamese say that another member of the family usually prepares meals for them Millennials say that their schedule does not allow for grocery shopping Vietnamese look for healthy ingredients in food and beverages

WORKING LIFE

Baby Boomers expect to work for themselves Consumers in Vietnam primarily desire to receive a generous income Consumers say they have a strict boundary between work and personal life

LEISURE

Consumers prefer interacting with their friends virtually Gen Z participate in face-to-face courses Consumers in Vietnam primarily seek secure location when travelling Millennials expect hotels and resorts that are all-inclusive

HEALTH AND WELLNESS

Consumers in Vietnam participate in running Younger generations enjoy weekly group fitness sessions Consumers are interested in massages to improve wellbeing

SUSTAINABLE LIVING

Vietnamese are worried about climate change Consumers are actively pursuing environmentally-conscious lifestyles Consumers in Vietnam motivated to use sustainable packaging Vietnamese donate to non-profits and charities supporting causes aligned with their values

SHOPPING

Vietnamese likes to buy less items, yet of elevated quality Gen Z enjoy visiting shopping centers Consumers endeavor to embrace a minimalist lifestyle Baby Boomers open to purchasing private label and low-cost goods Consumers subscribe to online streaming services

SPENDING

Consumers in Vietnam would like to increase spending on health and wellness Younger generations foresee increase in spending on groceries the most Consumers have enough money readily available to cover unexpected emergencies Older generations are concerned about current financial situation Millennials expect to increase overall spending the most

TECHNOLOGY

Vietnamese actively manage data sharing and privacy settings Millennials say it is necessary to exchange information on the web to get offers Vietnamese check or refresh profiles on a social media platform Millennials regularly use communication or messaging apps Younger generations frequently leave reviews Consumers in Vietnam engage with businesses' social media content Younger generations help promote a companies' social media

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