

Consumer Values and Behaviour in the Netherlands

June 2025

CONSUMER VALUES AND BEHAVIOURS IN THE NETHERLANDS

Scope

HIGHLIGHTS

Consumer values and behaviour in the Netherlands

PERSONAL TRAITS AND VALUES

Dutch consumers feel confident in displaying their true identity with friends and family Older generations say their identity is accepted by society Consumers tend to prioritize investing their money in activities over material possessions Baby Boomers seek out distinctively tailored products and services Consumers in the Netherlands anticipate that their level of happiness will increase Younger generations expect more activities will shift online

HOME LIFE

At home, consumers connect with friends or family virtually Safe location: The most desired home feature

COOKING AND EATING HABITS

Consumers in the Netherlands prefer to prepare dishes for themselves Dutch consumers have no interest in preparing their own food Gen Z state that making dishes is not affordable Consumers in the Netherlands look for healthy ingredients in food and beverages

WORKING LIFE

Gen X expect to have a job that allows for a strong work-life balance Dutch employees primarily desire to attain a lucrative wage Consumers say they have a strict boundary between work and personal life

LEISURE

Consumers in the Netherlands connect with friends through digital means Younger generations prefer socialising with friends in person Consumers' top travel motivation - relaxation Gen Z expect relaxation options when travelling

HEALTH AND WELLNESS

Consumers engage in walking or hiking Younger generations enjoy running or jogging for exercise Dutch consumers are interested in meditation to improve wellbeing

SUSTAINABLE LIVING

Consumers are feeling uneasy about the effects of climate change Consumers actively working towards greener and more sustainable practices Consumers motivated to use products that are designed to reduce energy consumption Consumers use social and political media to share their views

SHOPPING

Consumers love searching for discounts Older generations try to purchase from stores that are owned by locals Consumers in the Netherlands regularly seek private label and low-cost products Baby Boomers regularly seek private label and low-cost products Dutch consumers subscribe to online platforms for streaming media

SPENDING

Consumers in the Netherlands would like to increase spending on groceries Gen Z set to increase spending on education the most Consumers are satisfied with their current financial standing Gen Z sometimes rely on credit cards or account overdrafts to cover everyday expenses Gen Z expect to increase money saving the most

TECHNOLOGY

The Dutch are proactive in managing data sharing and privacy settings Baby Boomers say it is essential to manage their online reputation Consumers in the Netherlands utilise platforms for communicating digitally Millennials regularly check or refresh profiles on a social media platform Younger generations frequently make online purchases Dutch consumers follow or like companies' social media feed or posts Younger generations frequently interact with companies online via social media

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