

# **Consumer Values and Behaviour in Morocco**

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# CONSUMER VALUES AND BEHAVIOURS IN MOROCCO

Scope

# HIGHLIGHTS

Consumer values and behaviour in Morocco

# PERSONAL TRAITS AND VALUES

Consumers like to ensure health and safety measures are in place before they go out Older generations believe society embraces and validates their sense of self Moroccans prefer to explore innovative products and services Baby Boomers purchase solely from brands and companies that they have complete faith in Consumers expect they will be happier than they are now Gen Z believe they will be doing more work in future

# HOME LIFE

When at home, Moroccans connect with friends or family virtually Safe location is the most appreciated home feature among Moroccans

# COOKING AND EATING HABITS

Consumers prefer to cook or bake dishes for themselves Consumers say that someone else in household typically cooks for them Millennials say that ordering food for delivery is more convenient Moroccans look for healthy ingredients in food and beverages

#### WORKING LIFE

Older generations expect to be their own bosses Consumers in Morocco primarily desire to receive a generous income Consumers in Morocco say they uphold a division between their job and private life

#### LEISURE

Consumers in Morocco connect with friends through digital means Baby Boomers take virtual classes/attend lectures online Moroccans prioritise relaxation when travelling Gen X expect getting the most value for money options when travelling

#### HEALTH AND WELLNESS

Moroccans participate in walking or hiking Consumers are interested in herbal remedies to improve wellbeing

# SUSTAINABLE LIVING

Moroccans are worried about climate change Consumers actively working towards greener and more sustainable practices Consumers motivated to choose products that are designed to use energy more efficiently

# SHOPPING

Consumers say they would rather buy fewer, but higher quality things Older generations love exploring shopping malls Consumers are interested in acquiring items that have been previously owned Older generations attempt to adopt a minimalist way of living

#### SPENDING

Moroccans expect to increase spending on education Younger generations foresee increasing spending on travel/holidays the most Moroccans are concerned about their current financial situation Older generations rely on financial support from friends or family Saving money remains priority among younger consumers

# TECHNOLOGY

Consumers actively manage data sharing and privacy settings Younger generations express discomfort with personalized advertisements Moroccans use communication or messaging apps Baby Boomers regularly stream video services Gen Z frequently visit online dating or matchmaking sites Consumers follow or like companies' social media feed or posts Younger generations help promote products by sharing their purchases online

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