

# **Consumer Values and Behaviour in New Zealand**

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Table of Contents

#### CONSUMER VALUES AND BEHAVIOURS IN NEW ZEALAND

Scope

## HIGHLIGHTS

Consumer values and behaviour in New Zealand

#### PERSONAL TRAITS AND VALUES

Consumers in New Zealand are worried about the increasing prices of everyday goods Gen X believe society embraces and validates their sense of self Consumers like to try new products and services Millennials on the lookout for products or services uniquely tailored to their taste Consumers expect they will be happier than they are now in future Gen Z anticipate a decrease in the amount of leisure time for personal activities

# HOME LIFE

While at home, consumers in New Zealand exercise Safe location is the most appreciated home feature among New Zealanders

## COOKING AND EATING HABITS

New Zealanders prefer to cook or bake dishes for themselves Consumers say that another person in at home is responsible for cooking for them Younger generations express their dislike for grocery shopping Consumers look for healthy ingredients in food and beverages

#### WORKING LIFE

Gen X expect to establish their own schedule New Zealanders primarily desire to ensure stability in employment Consumers in New Zealand say they uphold a division between their job and private life

#### LEISURE

Consumers like engageing in personal interactions with friends Baby Boomers like engageing in personal interactions with friends Consumers primarily seek getting the best return on money spent when travelling Younger generations expect relaxation options when on vacation

#### HEALTH AND WELLNESS

Consumers participate in walking or hiking Gen Z participate in other intensive physical activities New Zealanders are interested in massages to improve wellbeing

#### SUSTAINABLE LIVING

Consumers in New Zealand are feeling uneasy about the effects of climate change Consumers actively working towards greener and more sustainable practices New Zealanders motivated to repair broken items, rather than replacing them

#### SHOPPING

New Zealanders love searching for discounts Gen Z love exploring shopping malls Consumers are willing to buy second-hand or previously-owned items Gen X seek products with easy to understand labels

#### SPENDING

Consumers set to increase spending on groceries Younger generations foresee increasing spending on health and wellness the most New Zealanders express a worry over their present economic state Baby Boomers have enough money readily available to cover unexpected emergencies Younger generations expect to increase money saving

# TECHNOLOGY

Consumers in New Zealand proactively oversee the sharing of data and privacy preferences Younger generations say it is important to foster their online identity Consumers visit or update social networking site Gen Z regularly use communication or messaging apps Younger generations frequently visit online health-related or medical sites New Zealanders show support for companies by following their social media updates Younger generations open to sharing their purchasing habits online

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