

Competitor Strategies in Beauty and Personal Care

January 2025

INTRODUCTION

Scope

Key findings

STATE OF PLAY

Companies at a glance

Both conglomerates and pure beauty players succeed in the market

M&A activities ramp up as the industry realigns itself

Till a slowdown do us part: Big bets on China risk dragging down in 2025 and beyond

Emerging countries rise in importance as more affluent developed nations stagnate

Companies divest from their weak spots and shift priorities

Companies scramble to adjust their portfolios to fill the gaps, exploit opportunities

Reorganisations, management changes and acquisitions continue: 2028 rankings uncertain

The quest for the best physical/digital mix still being explored in the beauty industry

Avon earns Leaping Bunny certification in partnership with Cruelty Free International

Exclusivity, price lining and elevated experience help brands to win in gift shopping

Olive Young: Quarterly sale to train consumers to consistently visit and purchase

Previously underserved curly hair market piques companies' interest, leads to new launches

BLURRING WELLNESS SPACES

Wellness proliferates amid shifting consumer values and priorities

Opportunity in fragrances for wellness positioning

BÉLAIR LAB: Fragrance Bath Oil from pharmaceutical giant for relaxation and sleep enhancement

"Skin-safe", sensitive skin positioning in South Africa merges fragrances with skin health

Mystic Zingaro: A scent and sound ritual for emotional wellbeing

INGREDIENT-LED BEAUTY

Consumer demand for efficacy and safety drives companies' investments in beauty

Dermocosmetics flourishes due to proven efficacy, but expect greater competition

Clinically-validated, medically-aligned skin care surges as consumers look for health, and safety

New product launches aim for innovation in ingredient-led beauty offering

Ingredient-led beauty expands accessibility through drugstores channel

DIGITALISATION

Companies tap into technology across the entire value chain

Procter & Gamble is leveraging technology to enhance shopper interaction

Beauty devices provide an opportunity for development in premium categories

KEY FINDINGS

Key findings

ABOUT OUR RESEARCH

Overview of Voice of the Consumer: Beauty Survey

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