

Competitor Strategies in Luxury Goods

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INTRODUCTION

Scope Key findings

STATE OF PLAY

Amidst market volatility, caution and uncertainty reign across luxury's competitive landscape Performance across different categories continues to exhibit mixed results Luxury players need pillars of stability for competitive growth amid shocks and challenge Half a decade later: Two of the seven regions still struggling to reach pre-pandemic levels Increasing pressure from value-seeking luxury consumers who are ever more discerning Seismic shifts in wealth generation and aspirational spending leads to emerging market focus Leading luxury players may need to look beyond the US and China for growth markets

COMPETITIVE LANDSCAPE

Global top 10 continue to control a significant proportion of the luxury goods industry Luxury competitive landscape in motion: Expanding ventures and new touchpoints Market concentration intensifies as key players look to gain a competitive edge The global powerhouse LVMH increased its s hare of spending in the luxury industry in 2023 Disappointing results for LVMH in 2024 highlight the difficult operating environment Kering and Burberry face revenue declines amid market challenges and leadership changes Exclusivity and craftsmanship lead heritage companies Hermès and Richemont to defy odds Tesla's dynamic leadership among top players faces uncertainty amid political backlash Competitive luxury landscape to remain dynamic and resilient, poised for further growth

LUXURY LIFESTYLE BRANDS

Wellness as a status symbol proliferates amid shifting consumer values and priorities Longevity, social wellness and lifestyle: The new luxury frontier and competitive advantage Luxury spas and gyms as the new "third space" for high-end lifestyle brands and marketing Lifestyle extensions to provide untapped revenue and brand equity for luxury players Luxury wellness tourism presents as a significant opportunity for luxury companies Tiffany & Co unveils its first Latin American Blue Box Café in Mexico City Vuori partners with leading fitness instructor and boutique studio to expand into UK market Remedy Place launched as world-first social wellness club with human connection at its core

THE POWER OF PURPOSE

A deepening move towards "purpose" is increasingly evident across the consumer landscape But luxury competitors deprioritise sustainability as attention shifts to geopolitical risks Economic pressures leads to more sustainable choices and mindful luxury spending LVMH, Prada Group and Richemont join forces to create the Aura Blockchain Consortium Belmond's Britannic Explorer underscores sustainable slow luxury travel and mindfulness Briink's Al revolutionises ESG verification with speed, accuracy and scalability

GEN AI AND EVOLVING TECHNOLOGIES

Driving customer-centricity and revolutionise the shopping experience with GenAl Growing influence of Gen Z force competitors to align with new technologies like Gen Al More luxury companies to leveraging GenAl to aid supply chain resilience and circularity Luxury needs to find the sweet spot between technology, tradition and creativity Burberry's GenAl chatbots for personalised recommendations and styling tips Prada makes real-time changes to marketing campaigns based on immediate feedback Entrupy's GenAl solution for product authentication and intellectual property protection

CONCLUSION

Key findings

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Definitions Definitions

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