

# Store Cards in Australia

November 2024

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## **KEY DATA FINDINGS**

## 2024 DEVELOPMENTS

Rising usage of charge cards despite decline in number of new cards

Diners Club exits market, leaving American Express as main provider of charge cards in Australia

Charge cards is mature with no competition and limited innovation

## PROSPECTS AND OPPORTUNITIES

Steady growth predicted for charge cards over forecast period, driven by commercial segment

Number of charge cards in circulation set to decline

Travel-focused benefits of charge cards key for usage

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## 2024 DEVELOPMENTS

Increasing use of credit cards as high cost of living impacts consumer behaviour

Some older Australians face difficulties in applying for credit cards

Outstanding credit card balance marginally declines as consumers focus on repaying debts

## PROSPECTS AND OPPORTUNITIES

Number and value of personal credit transactions set to steadily grow as more consumers apply for a credit card

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Limited competition in debit card space as major banks continue to dominate

# PROSPECTS AND OPPORTUNITIES

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## 2024 DEVELOPMENTS

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Regular return to the office helps support usage

Challenges for open loop pre-paid cards linked to gifting and travel

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