

World Market for Home Improvement and Gardening

October 2023

INTRODUCTION

Scope

Examining five trends shaping home improvement and gardening

STATE OF THE INDUSTRY

Home and garden is particularly vulnerable to turbulence and priority shifts in 2022 The evolution of retail sales value and growth in home improvement and gardening Gardening stands up better than home improvement for demand post-pandemic Home improvement demand cools but gardening remains accelerated in emerging markets Bullish forecasts in Brazil boost its importance, whilst Russia has dropped from the top 10 Home improvement relative regional growth: Year-on-year and across the pandemic Gardening relative regional growth: Year-on-year and across the pandemic E-commerce plateaus at a 10% share, whilst DIY/gardening expertise in-store pays off Companies face a cascade of impacts; a rise in credit issues (cost of money) is just the latest

LEADING COMPANIES AND BRANDS

Others drop share slightly over the period in favour of leading brands and private label Top 10 companies in home improvement and gardening: Mergers and acquisitions activity More M&A activity below: but no relevant activity in scope from four of top 10 companies Top 10 is stronger after the pandemic, up two percentage points to a 12% share of the sector Floor and wall covering specialist sales performance in the context of the wider market Innovations focused on wider price ranges and "DIY friendly"; passive home hygiene is rising DIY and gardening tools specialist sales performance in the context of the wider market Electrification is a sustainable sector trend; and battery technology is a growing focal point Bosch's "Power for All" alliance is the most advanced step in this journey (so far, at least) Home paint specialist sales performance in the context of the wider market Paint innovation is wellness orientated, but we see rising value in paint as a building insulator Bathroom and kitchen sink specialist sales performance in the context of the wider market Bathroom innovation is gradual, across a broad range of trends that include passive hygiene Garden care and pot/planter specialist sales performance in the context of the wider market The gardening sector is reacting to the increase in (especially urban) gardeners globally 85% of the top 20 growth companies are speciality leaders; but ranks and mix are highly fluid

TOP FIVE TRENDS SHAPING THE INDUSTRY

T he top five drivers of demand shifts, and the focus of strategic content coming in 2023/2024 Efforts to nurture the home improvement market size increasingly focus on new DIYer appeal As a barometer for DIY activity, tools and hardware shows more DIYers still active in 2022 Most strategic plans are starting to include new DIYer inspiration, mentoring and retention The bathroom and plumbing space is the latest to have overt effort in recruiting DIYers Gardening has similar widespread efforts to bring children into the grow-your-own trend In-product support for novice DIYers is spreading in good (but under-exploited) directions Gardening demand is driven by wellness and a reinvigorated relationship with nature Gardening has the strongest pandemic demand pattern driven by decorative and food plants The lesser forecast shift is in grow-your-own, with a slightly faster CAGR than the sector The greater forecast shift was indoor plants, which jumped one point, reaching a 6% CAGR The indoor gardening boom creates opportunities for variants of core products/services With the success of everything else in the garden gaining ground, lawns have lost out Macroeconomic movements are suppressing demand, now and in the forward forecast Home improvement brands unable to pass on inflation costs in DIY tools and paint especially Consumers turn to reduced cost solutions, with durability as a basic "must have" at all prices The cost of energy has also been driving home improvement demand, mainly in Europe Heavy renovations were the big-ticket projects that suffered most in real global demand Macroeconomic pressures pull forward forecast down one point to a 1% CAGR

Retail strategy overhauls the role of the store and how e-commerce is scaled and monetised The post-pandemic drop in shopping journey distances resets store catchment analysis Rise of drive-through DIY retailing for easier operations and a lower dependence on labour What is needed in the online shopping journey moves on again since COVID reactions Total sales fall into negative growth without price increases; e-commerce grows in real terms Sustainability overtly gains strategic momentum with circularity and second-hand both rising To help sustainable practice adoption, the large retail trade organisations are getting involved DIY and gardening companies care more about aspects of sustainability versus other sectors Leroy Merlin introduces Home Index, and brings nudge theory to bear on sustainable choices Second-hand and marketplaces are intrinsically linked in the formal part of this market

MARKET SNAPSHOTS

Global snapshot of Home Improvement Global snapshot of Gardening Regional snapshot: North America Regional snapshot: Asia Pacific Regional snapshot: Western Europe Regional snapshot: Eastern Europe Regional snapshot: Latin America Regional snapshot: Middle East and Africa Regional snapshot: Australasia

APPENDIX

Definition mapping: Category definitions matching trend blocks in this report

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