

Navigating the Cost-of-Living Crisis

October 2022

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INTRODUCTION

Scope Key findings "Inflation" and "cost-of-living crisis" are not the same thing The war in Ukraine adds to the already high price pressures Plunging consumer confidence

COST-OF-LIVING CRISIS FROM CONSUMER PERSPECTIVES

UK: Consumers agitated by the increasing cost of living In the UK, food and non-alcoholic beverage prices emerge as the big concern US: Consumers mulling over largely worrisome environment In the US, energy prices emerge as the big concern India: Consumers driven to despair by evolving circumstances In India, food and non-alcoholic beverage prices emerge as the biggest concern South Africa: Consumers distressed by the economy In South Africa, food and non-alcoholic beverage prices emerge as the big concern Key takeaways from social listening

HOW CONSUMERS ADAPT

Significant slowdown in consumption growth Limited space to manoeuvre for cash-strapped consumers Top consumer behaviours observed by Euromonitor's industry experts Consumers choose a discounter as a first-stop shop Aldi Price Match initiative by Sainsbury's and Tesco Branded experience of the non-branded goods Lidl accredited for its private label alcohol products Indian consumers, dissatisfied with price increases, lean towards private label brands Choosing the alternatives or alternative shopping Amazon adds Prime Day-like shopping event in October Navigating the other side of K-shaped consumers Solar panels present an investment opportunity

IMPLICATIONS FOR INDUSTRIES

Strategies used to manage cost of doing business has severe repercussions on consumers Increase price or accept a lower profit margin Bernard Matthews/2 Sisters Food resets poultry prices Shrinkflation is another way to cope with inflation Shrinkflation: Toblerone increases the space between the peaks Streamlining product portfolio by focusing on relevant product lines and SKU pricing The Coca-Cola Co: Balancing affordability and price increases through price/package mix

CONCLUSION

Volatility and uncertainty are here to stay It's not all challenges

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