

# Convenience Retailers in Indonesia

March 2025

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## Convenience Retailers in Indonesia - Category analysis

## **KEY DATA FINDINGS**

#### 2024 DEVELOPMENTS

Another year of positive outlet growth, but at a slower rate than 2023

Persistent discounts a key factor driving sales for convenience retailers

Alfamart extends lead

## PROSPECTS AND OPPORTUNITIES

Outlook for convenience retailers remains cautiously optimistic

Outlet expansion still a priority for convenience retailers

Product discounts to drive sales performance in forecast period

## CHANNEL DATA

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# Retail in Indonesia - Industry Overview

## **EXECUTIVE SUMMARY**

Retail in 2024: Resilient growth amidst a challenging operating environment

Outlet numbers stagnate in Indonesian retail

Different strategies offered by grocery retailers and non-grocery retailers

What next for retail?

# OPERATING ENVIRONMENT

Informal retail

Opening hours for physical retail

Summary 1 - Standard Opening Hours by Channel Type 2024

Seasonality

Eid al-Fitr/Lebaran

School holidays

Harbolnas (national online shopping day)

Christmas

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## **SOURCES**

Summary 2 - Research Sources

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