

# **Retail E-Commerce in Mexico**

April 2025

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### Retail E-Commerce in Mexico - Category analysis

## **KEY DATA FINDINGS**

#### 2024 DEVELOPMENTS

Promotional seasons key to growth in retail e-commerce in Mexico Mercado Libre and Amazon continue to lead Mexico's e-commerce landscape Shein and Temu will now pay added tax for all imports into the country, and local consumers gain trust in online payments

## PROSPECTS AND OPPORTUNITIES

E-commerce will continue to expand thanks to digital innovation Tariffs imposed by US government may boost local e-commerce growth Local retailers invest more to gain traction in e-commerce sales

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#### EXECUTIVE SUMMARY

Retail in 2024: The big picture Artificial intelligence spearheads innovation in Mexico's retail landscape Investing in omnichannel capabilities is key for success What next for retail?

#### OPERATING ENVIRONMENT

Informal retail Opening hours for physical retail Summary 1 - Standard Opening Hours by Channel Type 2024 Seasonality Christmas Season Back to School Hot Sale Buen Fin

#### MARKET DATA

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