

Digital Shopper in South Africa

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EXECUTIVE SUMMARY

Digital Shopper in 2024: The big picture BNPL is gaining traction as demand rises South Africa is amending regulations to accommodate digital commerce What is next for digital shopper?

E-COMMERCE (GOODS AND SERVICES) BY MERCHANT TYPE

Retail E-Commerce Foodservice E-Commerce Travel E-Commerce Mobility E-Commerce Ticketed Entertainment E-Commerce Streaming Services E-Commerce Bill Payments E-Commerce

E-COMMERCE (GOODS AND SERVICES) BY DEVICE AND PLATFORM

E-Commerce by Device M-Commerce by Platform

E-COMMERCE (GOODS AND SERVICES) BY FULFILLMENT MODEL

Retail E-Commerce: Delivery vs Click-and-Collect Consumer Foodservice E-Commerce: Delivery vs Click-and-Collect

EMERGING BUSINESS MODELS

Social Commerce (S-Commerce) Livestreaming E-Commerce Voice Platform E-Commerce Marketplace Retail E-Commerce Direct-to-Consumer (DTC) Retail E-Commerce

DISCLAIMER

SOURCES

Summary 1 - Research Sources

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