

The World Market for Travel

December 2024

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Our expert's view of Travel in 2024 Travel booking sales snapshot Key findings

INTRODUCTION

Multitrillion-dollar travel industry propelled by online, personalisation and the experiential Top five trends in travel Top five trends uncovered Drivers of consumer markets and impact on Travel Premiumisation, wellbeing and frictionless benefits for consumers on the move

STATE OF THE INDUSTRY

Recovery set for 2025 when travel booking sales will reach new highs Lodging and air travel dominate spending with fastest growth from experiences Lodging, air, surface plus experiences open up opportunities for the perfect, seamless trip Asia Pacific ready to overtake North America and Western Europe as top region Travel brands aligning with traveller segments and their values drive incremental sales Consumers look to travel brands to help make the better choice as green mainstreams Gen Al shifts from personalised travel tips to supply chain efficiencies

COMPANIES AND PRODUCTS

Top companies in travel booking – leisure travel intermediaries dominate Global giants and Asian brands steal a march on value growth Company fragmentation

CHANNELS

Online is the primary sales channel where consumers seek value for money Inspiration still from word of mouth whilst trip planning mainly conducted online

FUTURE OUTLOOK

Global travel outlook – sales poised to reach new record highs Top 10 markets by absolute growth – with US and China battling it out for the top spot IFM driver effects: China outbound shifts from revenge travel to income-led Region by Category forecast: Asia Pacific far along the path to a connected trip Region by Category forecast: Australasia – opportunities for upselling extras Region by Category forecast: Eastern Europe – highly fragmented with good potential Region by Category forecast: Latin America – optimistic as online accelerates Region by Category forecast: Middle East and Africa – air travel offers big opportunities Region by Category forecast: North America – mature with intense price pressure Region by Category forecast: Western Europe – challenging outlook as price conscious

CONCLUSION

Travel sales fuelled by powerful macroeconomic, sociodemographic and mega-trends Opportunities for growth Our expert's view of Travel to 2029

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