

Voice of the Consumer: Mobility 2025 Key Insights

June 2025

Table of Contents

TOP HIGHLIGHTS IN VOICE OF THE CONSUMER: MOBILITY 2025 KEY INSIGHTS

Key findings

EXECUTIVE SUMMARY

Why read this report?

INTRODUCTION

Understanding today's automotive and mobility landscape Global commuter: One in two consumers who commute to work do so every weekday

URBAN CONSUMERS DEMAND "ON-DEMAND" SOLUTIONS

Commuters need flexible and on-demand solutions Young urban consumers shift from vehicle ownership to shared services Case study: Cycle to Work with Forest initiative for e-bike subscription

LESS-(CAR)BON COMMUTE

Sustainable is the new standard for getting around in cities More people are choosing low-carbon rides Case study: Lyft launches "Green" mode to allow users to hail EVs or hybrids

CHARGING THE FUTURE: EV READINESS

EV growth led by educated youth but slowed by cost barriers Plugging into the right market: Who is ready for EVs? Case study: EV adoption in Southeast Asia – affordability and charging lag behind

AUTONOMOUS TECH GAINS TRUST

Trust and acceptance comes with consumer familiarity Regional differences and regulations for robots

AUTO SHOPPING IN 2025

Shopping new: Evolving consumer expectations Shopping second-hand: Primarily driven by price and availability Case Study: eBay r einvents online car buying

CONCLUSION

Opportunities for growth

ABOUT OUR RESEARCH

Overview of the Voice of the Consumer: Mobility Survey Why is Euromonitor's consumer insights data unique?

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- Country Reports: For an in-depth understanding of specific countries, whether by industry, economic metrics or consumer

trends and lifestyles. These reports cover current trends, consumer demand, market potential and future prospects, with country-specific local insight and comprehensive data, unavailable elsewhere.

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