

Beyond Affordability: How Premium Drives Value in Travel

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EXECUTIVE SUMMARY

Why read this report? Key findings

INTRODUCTION

Despite income lag, consumers want elevated experiences that justify their spend Amid high costs and rising expectations, premium is a necessity

PREMIUM MEANS MEANINGFUL, NOT PRICEY

Premium is about making consumers feel they are getting something personally relevant Sonder: Offering premium stays through design and technology Breeze Airways offers tiered bundles that let travellers pay more for what matters to them The meaning of "premium" varies across different travel sectors

DEEP INSIGHTS INTO TRAVELLER TYPES ARE A COMPETITIVE EDGE

Understanding what matters to different traveller types is critical for business success Varying preferences by traveller types CitizenM: Elevating perceived value through brand personality Hilton x Autocamp: Diversifying demand through lifestyle adjacency Unlock revenue growth with granular insights into different traveller types

PERSONALISATION AT SCALE

If it feels personal, it feels premium Airbnb pivots to a holistic ecosystem focused on personalisation and affordability JetBlue Airways: Blueprint for predictive travel personalisation The most powerful form of premium is personal relevance

CONCLUSION

Pivot to premium for value creation in travel: How to win Evolution of pivot to premium in travel Questions we are asking

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For more information on this report, further enquiries can be directed via this link www.euromonitor.com/beyond-affordability-how-premium-drivesvalue-in-travel/report.